

MyMoulding.com Terms & Conditions of Sale

EXTENSION OF CREDIT

My Moulding.com or its credit representative reserves the right to determine the qualifications of a customer to purchase goods or services. A customer must possess an appropriate Business License and a completed Resale card must be on file for State to check. Possession of our literature or a visit to our website does not concede the right to buy. Merchandise remains the property of My Moulding.com until paid in full.

TERMS AND CONDITIONS

Terms may be established by completing a credit application. Once approved, open account terms are NET-30 from the invoice date. Orders will not be shipped to accounts with past due balances. Prices are listed in our price list.

1. Refused C.O.D. Orders: Customer is responsible for freight both ways plus 15% restocking fee. Unauthorized refusal of a COD order will result in the loss of C.O.D. privileges to that customer. Their new credit status will be prepaid only.
2. Customer Orders: Requires a 50% deposit before the order will be placed with the factory. Balance (50%) is due upon delivery.
3. All length orders less than \$100 will be charged prior to delivery.

ORDERING INFORMATION:

1. Sales Representative: If you do not wish to e-mail or fax orders directly to our office, please contact your sales person. You may contact or leave a message for your local representative by calling our toll free number anytime, 24/7.
2. Orders: In order to reduce errors a hard copy is required on all orders. (fax or e-mail) Order should be legible, with the buyer's name, P.O. number, and contact phone number clearly visible. If no P.O. number is provided, we will use the date and buyer's name as your P.O. number.
3. Deadlines: Box orders received before 3:00 p.m. Pacific Time, will be shipped the same day. Other will be shipped the next day.

PAYMENT METHOD

We accept cashiers check, money order, business check, wire transfer, any credit cards. There is a \$50.00 Fee for a returned check.

SHIPPING INFORMATION:

1. Warehouse - Because the customer pays the freight, we always ship the least expensive carrier. If any customer prefers another carrier, they may contact their carrier, themselves, for pick-up. Will Call: If you plan to pick up merchandise at one of our warehouses, please indicate the time you will arrive to avoid waiting. A minimum of 3 hours advance notice for will-call is required.
2. Premium Service: Available upon request, on shipment that require handling. (pick up or shipment, under 2 hours). FEE : 5.00 per box.
3. Carrier Damaged shipments: Please inspect all packages upon delivery. If there is noticeable damage to any of the boxes, please do not open the boxes and send them back with the carriers. Then contact us so we can solve the problem
4. Defective Merchandise: Hold for inspection by our sales rep. We will issue a credit upon inspection. A replacement will be sent, via common carrier, at No Charge.

5. Minimum Order: Any order, including stick orders, must be over \$50.00

Toll Free Customer Service: (877) 374-8800

We recommend that orders be placed via fax or website processing. Orders accepted 24/7

Local Fax: (310) 516-6933 / Toll Free Fax: (877) 374-8801

E-mail : master@mymoulding.com / Web site : www.mymoulding.com

PRICES:

All prices, written or expressed otherwise, for merchandise and service will be understood as FOB, nearest My Moulding.com warehouse

BACK ORDERS:

We do not back-order any items. You may, however, reorder item and mark it "ship upon arrival." All "ship upon arrival" orders will filled from the oldest date to the most recent.

ERRORS:

1. Contact us within 10 days of receipt, if there is any discrepancy in your shipment.
2. If you have an unusable defect, call our customer services dept. Our sales representative will inspect the moulding and get you a Return Goods Authorization (RGA) Number.
3. Returns will not be accepted without a RGA number written on the outside of each box.
4. All unauthorized returns will be refused.

RETURN MERCHANDISE:

1. There will be a 15% restocking charge, plus the return shipping charges. No returns allowed after 30 days.
2. Canceled orders may require a 15% restocking charge if the order has already been pulled. Once a stick has been cut, it will be billed for the full amount, without the right of return.
3. All purchases of special sale merchandise, customer orders, or discontinued items are final and not returnable.

SAMPLE PROGRAM:

1. Chips - No charge. No UPS Charge.
2. Corners - You pay ONLY shipping and handling charges.
3. Ordering Samples - Please contact your sales representative. If you do not have a sale rep. please fax your request to (877) 374-8801, or email (master@mymoulding.com).

Pricing - Please refer to Price List

Special / Custom Orders: Call for quotation
Prices are subject to change without notice
Printed colors on our catalogue may vary

Late Charges and Attorney's Fees

If the payment is not paid when it is due, or is dishonored for any reason, an one time late charge shall be added at a rate equal to eight percent (8%) on the unpaid amount due. Buyer shall be liable for attorney's fee and cost if any legal proceeding or service is required for the purpose of collection there of.

Applicable Law and Jurisdiction

All legal matters shall be governed by and construed in accordance only with the laws of the California, and jurisdiction and venue shall only be in the Court of the county of Los Angeles, State of California

I agree on above terms and conditions.

Date :

Company:

Name :

Signature :